



Chicago Housing Authority

60 E Van Buren St
Chicago, IL 60605

Board Letter

Agenda Date: January 27, 2026

Agenda #: 8

Authorization to approve award of contract for the supply, delivery, and maintenance of VMware Cloud Foundation.

Presenter: Anna Chen, Chief Information Officer

Recommendation

The Operating Chairman of the Chicago Housing Authority ("CHA") recommends that the CHA Board of Commissioners ("Board") approve the award of a contract to the below listed contractor. The contract shall consist of one three-year base term from February 4, 2026, to February 3, 2029. The total not-to-exceed value of the contract shall be \$1,335,348, in accordance with the values of the Initial Term.

Vendor	Term	Amount	Description
SHI International	3 years: 2/4/2026-2/3/2029	\$1,335,348	VMware Cloud Foundation Licenses
Aggregate Total:		\$1,335,348	

The requested action complies in all material respects with all applicable federal, state, and local laws, and CHA policies. CHA staff has completed all necessary due diligence to support the submission of this initiative.

Funding

MTW Funds

Background

The Chicago Housing Authority's Information Technology Services department relies on VMware Cloud Foundation to support its virtual infrastructure, including over 350 virtual servers across 23 physical hosts. This platform powers essential services such as call centers, phone systems, file servers, web portals, and disaster recovery operations.

Procurement Activities

Specifications prepared by CHA staff were publicly advertised as IFB Event 3304 on September 5, 2025. A pre-bid meeting was held on September 29, 2025, and four bids were received on October 24, 2025. However, during the bid evaluation period, the manufacturer of VMware Cloud Foundation introduced a significant pricing change, which impacted the original scope and cost structure. As a result, CHA reissued and publicly advertised IFB Event 3316 on November 12, 2025. Five (5) responses were received on November 26, 2025. The respondents to the IFB are listed in the table below:

Vendor Name	Total
Southern Computer Warehouse	\$1,299,240
Zones, LLC	\$1,322,352
SHI International Corp.	\$1,335,348
Insight Public Sector, Inc.	\$1,344,600
Tiles in Style, LLC	\$1,528,332

After reviewing the bid submittal materials, the bids from Southern Computer Warehouse and Zones, LLC. were determined to be non-responsive due to their failure to provide the required documents.

Therefore, CHA staff recommends award to SHI International Corp (SHI) the lowest responsive and responsible bidder to provide the VMware product.

Contract Requirements

The CHA staff has reviewed the proposed vendors and has determined the vendors utilization plans meets with the CHA's stated goals.

SHI International Corp. will satisfy the CHA 20% compliance goal as a Self-Performing (MBE), certified through NMSDC. This is a supply and delivery contract and thus Section 3 is not applicable. There are no direct subcontracting opportunities on this project since this service is for licensing and subscription.

SHI International Corp. has held twelve (12) contracts with CHA 2014 – 2025 satisfying the CHA 20% compliance goal as a Self-Performing (MBE).

Vendor Background Information

Thai Lee, President and CEO; 290 Davidson Avenue Somerset, NJ 08873. SHI was founded in 1989 and has grown into the largest Minority-and Woman-Owned Business Enterprise (MWBE) in the United States. SHI transformed from a \$1 million reseller into a \$14 billion global provider of information technology products and solutions with 35 offices around the world.

SHI provides a comprehensive suite of services, including:

- IT Infrastructure: Solutions for hardware and software needs.
- End-User Computing: Tools and services to enhance user productivity.
- Cybersecurity: Strategies and technologies to protect organizations from cyber threats.
- IT Optimization: Services aimed at improving the efficiency and effectiveness of IT operations.

SHI has premier-tier status with almost every leading software publisher and hardware vendor.

Based on the foregoing, it is in the best interest of the CHA for the Board to authorize the Operating Chairman or his designee, to enter into a contract with SHI International to provide VMware Cloud Foundation licenses in the amount of \$1,335,348.

Respectfully Submitted:



Matthew Brewer
Operating Chairman



Agenda #: 8

RESOLUTION NO. 2026-CHA-8

WHERE AS, the Board of Commissioners of the Chicago Housing Authority has reviewed the Board Letter dated January 27, 2026 titled "Authorization to approve award of contract for the supply, delivery, and maintenance of VMware Cloud Foundation."

THEREFORE, BE IT RESOLVED BY THE BOARD OF COMMISSIONERS OF THE CHICAGO HOUSING AUTHORITY:

THAT, the Board of Commissioners authorizes the Operating Chairman or his designee enter into an agreement with SHI International to provide VMware Cloud Foundation licenses and support services and maintenance for a total amount not-to-exceed of \$1,335,348.

This award is subject to the Contractor's compliance with CHA's Contract Compliance and insurance requirements.





James Matanky
Vice Chairman
Chicago Housing Authority